# Rudd, Rockford, Marble Rock Community School District Laptop FAQ (Frequently asked Questions) Info for Students

#### When will students receive their laptops?

Returning students grades 8-12 is scheduled for Aug 21, 2019, 1:00-6:00pm in the Media Center.

Last name - S thru Z 1:00 pm Last Name - N thru R 2:00 pm Last Name - I thru M 3:00 pm Last Name - A thru H 4:00 pm

7<sup>th</sup> Grade and new students are scheduled for Aug 21, 2019 during the times indicated above. The student **AND** a parent/guardian **MUST** be in attendance.

### How much do I have to pay for my laptop?

A deposit of \$50.00 annually must be paid if you wish to take the computer home. The laptop will not leave the school if the \$50.00 deposit has not been paid.

I have multiple students in grades 7-12 can I pay them all together? Yes

#### What if my family does not want to participate?

The laptop is a required tool for learning during the school day. If families do not wish to allow their child to participate, you will pick up your laptop in the morning and check it in at the end of the school day.

# What if my laptop is stolen?

A police report must be filed by you and your family within 24 hours of the theft. The school must also be notified within that time period.

#### What happens if the laptop stops working?

A loaner laptop will be available for students to use while theirs is being repaired. If the student has backed up their data using Google Drive they will be able to access their files and documents on the loaner laptop.

#### Can we swap power cords?

Every power cord is labeled with a serial number and the ID number of the laptop that it belongs to. Students need to be responsible for their own equipment. At the end of the year, students will be responsible for returning the same laptop and power cord that was checked out to them.

#### Can I carry my MacBook in my own case or backpack?

Students must carry their MacBook in the school-issued case only. If you do want to carry it in another backpack, etc., then it must be inside the school-issued case first. This is the only way we can ensure adequate protection... especially to the display (screen), the most fragile part of the laptop.

#### Will the laptop be collected at the end of the school year?

Yes, laptops are collected at the end of the school year to be re-imaged and to receive updated software.

Can the students change the outward appearance of their laptop? (Adding decals, etc.) No

# What if I forget my laptop at home?

A laptop or desktop computer <u>may</u> be available to use during the school day.

#### How do I deal with the power limitations of a laptop?

Students should charge their laptop every night at home and always bring it to school fully charged. A fully charged battery should get at least 7 hours of use during the school day. Student can carry their power cords with them in their cases and, if needed, could plug into outlets.

# How will we back up our laptops?

Laptop users can sync with their google drive periodically to ensure that their documents and files have a copy. It is up to you to back-up with a flash drives and/or google drive.

# Can we take our MacBooks out of town on school/personal trips?

Remember, always, that the focus of the initiative is on 24/7 learning. Being able to learn while traveling or outside of the school building is a prime goal. Remember that along with this privilege is a great responsibility. Students must responsibly protect and take care of their laptop even when a teacher is not present.

# Can everyone in my family use my laptop?

The students are ultimately responsible for their laptops, just like any school-issued item. Yet, sharing with additional family members is allowed and encouraged to further the laptop's educational benefits.

# Can we use our own personal MacBook (or any laptop) at school instead of the school-issued one?

No. At school students will need to use the school-issued computer. This will have the settings, access to the server, and programs needed by the student while at school. The student's personal computer may be used at home, of course.

# Can I pay a portion of the deposit now and set up a payment schedule to pay the remaining amount and take the laptop home at Roll-Out?

You can set up a payment plan but the deposit must be paid in full before the laptop can be taken home.

# If I am a returning student and unable to attend roll-out on Aug 21st, what do I do?

You will need to schedule a time to meet with staff and take care of all the necessary paperwork <u>after school begins</u>.

#### If I am a new student and unable to attend the roll-out on Aug 21st, what do I do?

Call the school office to schedule a time to meet with staff and take care of all the necessary paperwork. Students will not be given a laptop until the parent & student has attended a make up session.